



# Portland's Homeless Winter Emergency Response Plan

NOVEMBER 2023-MARCH 2024

## Homeless Winter Emergency Response Plan

The City’s Cold Weather Operations and Shelter process includes outreach services and warming stations with activation of key partners with a specific threshold for the months of November to March when daily high apparent temperature is 20 degrees and below or snow accumulation of more than 10 inches.

**Warming Shelters:**

**Main Location:**

*First Parish Church 425 Congress St. Entrance red door “freshman alley” by PHS  
Capacity 75 Persons Max*

**Outreach Efforts**

Through partnerships with nonprofit agencies, volunteer groups, and various departments within the city, cold weather operations efforts include increased outreach activities, additional day space and warming stations.

**Participating Organizations:**

- Greater Portland Peer Services
- Commonsplace
- Spurwink
- Greater Portland Health
- MMC-PS Learning Collaborative
- Preble Street
- First Parish Church
- The Opportunity Alliance
- Police Department
- Mobile Medical Outreach
- Milestone
- Grace Street Ministries
- Portland Health & Human Services

**Shelter Access**

Shelter Name	Population Served	Contact Information
City of Portland Family Shelter	Family	207-482-5205
City of Portland Homeless Services Center	General - Adults	207-761-2072
Milestone	General - Men	207-775-4790 x117
Preble Street - Florence House	General - Women	207-775-0026
Preble Street - Joe Kreisler Teen Shelter	Youth	207-874-1197
Through These Doors	Survivors of Domestic Violence	800-537-6066
Elena’s Way	Unsheltered men & women	207-956-6550

For information on other shelters or resources in your area, dial 2-1-1

If an Emergency, Call **911**

## Winter Emergency Response Activation and Communications Plan

<b>Activation Threshold</b>	Daily High Apparent Temperature of 20 degrees or Snow Accumulation of More Than 10 inches
<b>Alert Schedule</b>	Alert will be shared 48 hours in advance of the Winter Emergency

### Initiating Emergency Response

Activity	Agency	Contact	Email
Monitoring inclement weather events	City of Portland	Caity Hager	chager@portlandmaine.gov
Declaring/ending cold weather advisory	City of Portland	Caity Hager	chager@portlandmaine.gov

**Communications Plan:** The City of Portland Emergency Management Coordinator will send e-mail notification to the following partners at least 48 hours before the plan activation criteria are forecasted to begin

Essential Partners	Communication Method	Lead (Name/Email)
Homeless services providers	Email	will use contacts in list below
Police and fire departments	Email	Fire Chief Gatureau and Police Chief Dubois, kng@portlandmaine.gov, mdubois@portlandmaine.gov
Emergency management	Email	Cumberland County EMA, ccema_eoc@cumberlandcounty.org
Public health department	Email	Bridget Rauscher , bridget.rauscher@portlandmaine.gov
Health centers	Email	GPH, Preble Street Learning Collaborative, Portland Public Health clinic (using contacts below)
Warming center location	Email	GPPS, Ben Skillings, <a href="mailto:ben@gppsme.org">ben@gppsme.org</a> , 807-0257
General public	Local radio stations Press release Social media	Jessica Grondin

### Roles and Responsibilities

Activity: <i>Shelter</i>	Agency	Contact	Email, Phone
HSC	City of Portland	Josh Ruitto	jjr@portlandmaine.gov
Florence	Preble Street	Emma Donnelly	edonnelly@preblestreet.org 775-0026 x 1424

Emergency Warming Shelter	Greater Portland Peer Services	Ben Skillings	<a href="mailto:ben@gppsme.org">ben@gppsme.org</a> 807-0257
Milestone	Milestone	HOME Team	838-8904
Teen Shelter	Preble Street	Kiersten Mulcahy	874-1197
Elena's Way	Preble Street	Henry Myer	<a href="mailto:hmyer@preblestreet.org">hmyer@preblestreet.org</a> 615-5412
<b>Activity: Food Access</b>	<b>Agency</b>	<b>Contact</b>	<b>Email, Phone</b>
PS Food Program	Preble Street	Donna Yellen	dyellen@preblestreet.org
<b>Activity: Transportation</b>	<b>Agency</b>	<b>Contact</b>	<b>Email, Phone</b>
Home Team Van	Milestone	Joe McNally	jmcnally@milestone-recovery.org
<b>Activity: Behavioral Health Outreach</b>	<b>Agency</b>	<b>Contact</b>	<b>Email, Phone</b>
PATH	The Opportunity Alliance	Karen Turgeon	590-3379
Spurwink ACT	Spurwink	Megan DuEast	615-5875
<b>Activity: Medical Outreach</b>	<b>Agency</b>	<b>Contact</b>	<b>Email, Phone</b>
Street Medicine	Greater Portland Health	Kevin Sullivan and Anna McInerney	874-2141 <a href="mailto:Ksullivan@greaterportlandhealth.org">Ksullivan@greaterportlandhealth.org</a> <a href="mailto:Amcinerney@greaterportlandhealth.org">Amcinerney@greaterportlandhealth.org</a>
LC Outreach	Learning Collaborative	Lindsay Gammon	<a href="mailto:Lindsey.Gammon@mainehealth.org">Lindsey.Gammon@mainehealth.org</a> 661-4705
<b>Activity: Peer Support</b>	<b>Agency</b>	<b>Contact</b>	<b>Email, Phone</b>
Peer Support	Commonspace	Keith Arvanitis	773-1956
Peer Support	Greater Portland Peer Services	Ben Skillings	<a href="mailto:ben@gppsme.org">ben@gppsme.org</a> 807-0257
Peer Support	Church of Safe Injection	Jess Falero	550-7274

### Small spaces for warmth during the day

Location	Individuals Served	Agency	Contact
The Perry Center at 103 India St	All adults	Commonspace	773-1956
PATH Conference Space	Path clients/those unconnected to care	The Opportunity Alliance	409-3355

Spurwink Waiting Room	Current Spurwink clients	Spurwink		773-7811
Milestone	Shelter clients	Milestone		775-4790 x117
Bayside Clinic	GPH patients	Greater Portland Health		874-2188
Learning Collaborative	LC patients	MMC-PS		661-4705
Preble Street Outreach Office	PS clients	Preble Street		775-0026 x1880
Library	All	Portland Public Library		874-1700